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## **Installer Network(Automotive electronic)**

Over the years Typicam Technology Co.(TTC) is on a fast pace growth curve and we are looking for dedicated self-starters to contribute to our rapid pace. TTC is a privately owned company headquartered in ShenZhen China ([www.auto-defend.com](http://www.auto-defend.com)), Welcome to work with you and join together move ahead.

【 We ’ re searching for a talented installation network work together providing excellent technical service to local market. Their Installation technicians install various types of automotive electronic equipment and systems. typically work for corporations and travel to their customers’ homes or place of business. They figure out the best place for the installation to be made, troubleshoot the process, and install the equipment themselves. Installation technicians also spend some of their time interacting directly with clients. They may be asked to answer questions about how to operate the product&system that they’ ve installed or the best way to maintain it.】

### **Responsibilities included but not limited to:**

1. Troubleshoot existing products under Auto Defend warranty and remove or replace malfunctioning parts or Install new versions of our equipment for customers
2. Answer any questions that the customer may have about the Auto Defend product and solution
3. Test connections to ensure they work properly
- 4, Assist for New product sample oversea test and data collection, such as road test video data, test bug recording and feedback...etc
5. Attending zoom online meetings with factory in China and developing more effective After sales service strategies.
6. Register to Wechat or QQ, available for online conversation instantly with headquarter.
7. Weekly report is necessary and single report required for each customer’s visit trip.

### **Experience & Requirements:**

1. The install team should with similar experience in automotive electronic accessories more than 2 years;
2. This is a client-facing role, so the team members should have solid customer service skills and a professional demeanor;
3. Required to be technically skilled and capable of using a wide variety of hand tools;
4. Strict contract execution

**Typicam Technology Co.LTD (TTC)**

**If interesting, get in touch with us. You can send us your proposal today to begin the discussion process.**

**Info@auto-defend.com**

For more information please look at us up at the below links for more details:

<http://auto-defend.com/>